

Technology and Process Consulting Practice

Our Vision

“Our vision is to create Infocean as an IT brand known for its excellence in delivering better **customer experience and value.**”

Success in the implementation of IT systems and services calls for a good understanding of customer requirements - both direct and implied, as well as the ability to architect solutions which will help the end users and management achieve the desired objectives.

We stand to satisfy our customers by understanding their needs and rising up to exceed their expectations in quality and delivery of services. Our domain orientation and execution transparency ensure a satisfying experience. We realize this vision through our trained team and a customer focused quality process. Our staff selection, training and orientation program concentrate on inculcating a customer oriented culture in the organization.

What Makes Us Different ?

The cornerstone of our success is the understanding of your organisation’s whole business operations. With our heritage and experience, we are able to align the diverse cultures of finance, supply-chain and IT across global organisations to deliver full financial and operational control and reporting insight. Our collaborative, partnership approach ensures that any solution is aligned optimally with the client’s enterprise-wide business strategy.

Our methods secure the ‘end-to-end’ management of business performance driven initiatives and the required transition of the client’s organisation, appropriately involving the people, the processes and the technology. We are committed to building complete end-to-end business solutions that drive our clients’ stakeholder values.

Since we also see long-term support as an integral part of any technology oriented project, we build in solution support from the outset. At Infocean, support is about much more than just intervention in the event of a problem—it is a complete way of managing and working with our clients’ systems usage over the long term.

How We Work With Clients ?

We work with you as trusted partners to understand your particular challenges and opportunities. We analyse and then help you prioritise your business issues. We pay particular attention to:

- Seeking true value-add and working with you to instill value measurement for return on investment and key objectives
- Understanding your business issues/needs thoroughly, looking for potential “quick wins” whilst simultaneously taking a step-by-step approach to a solution.
- Helping you define priorities and major milestones.
- Operating stringent, proven project management controls and reporting disciplines.
- Helping you with the initial internal sell (buy-in is so often neglected to the great detriment of many projects/initiatives).
- Understanding technical integration—the reality that no system “is an island.” For example, to derive real value from financial reporting requires access to adjacent data that brings meaning to the numbers, brings relevance to the key performance indicators and promotes management action.

In summary, Infocean drives the 'end-to-end' delivery of performance management, process improvement and change management initiatives underpinned by the selection, implementation, integration and long term support of the systems and technology.

Our Services

Supported by strategic alliances, our consultancy services cover:

Management Consulting Framework

- Change Management
- Business Process Reengineering (BPR)
- Business Process Outsourcing (BPO)
- Human Resource Management
- User training / knowledge transfer
- Project Management
- Program Management

Technology Consulting Framework

- Analyze all systems and process, Perform comprehensive audit
- Security
- Coherent integration of applications and/or data
- Assist with strategy, overall direction and executable plans
- Cross application technology architecture
- Review emerging technologies, their uses and implications

How to Contact us?

Infocean is headquartered in India, which is the major development centre. Our overseas offices are located in Germany and Switzerland.

For further information or business enquiries, please contact us at any of our following offices or visit our website at www.infoceantech.com or email us at sales@infoceantech.com

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